





### Community-Driven, Multi-Payer Health Equity Solutions: An ECHO® Collaborative CAPSTONE

March 6, 2025 | 2:00-3:30 p.m. ET









### A Few Reminders

- ✓ Please introduce yourself and your organization in the chat
- ✓ Recording and slides will be shared following this session of the Health Equity Learning Collaborative
- ✓ Please keep yourself muted unless you have a question. We will have time for questions, but feel free to raise your hand at any time.
- ✓ A live transcript of the meeting is available. To turn on closed captioning, click on the upward arrow next to Live Transcript and select "Captions." The Captions option may also be available under the icon labeled "More."







### Agenda

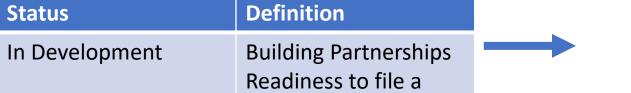
- Welcome and Introductions
- 2. Capstone
  - Development Phase
    - **❖** Community Assistance and Transition Care of Houston (CATCH)
    - Options Health Network (Detroit Area Agency on Aging)
    - **❖SARCOA- Community Care Solutions**
  - Implementation Phase
    - Maryland Living Well Center of Excellence, LWCE CCH / Division of MAC, Inc. AAA
- 3. Next Steps

A National Learning & Action Network



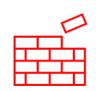




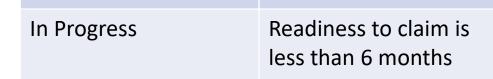


months

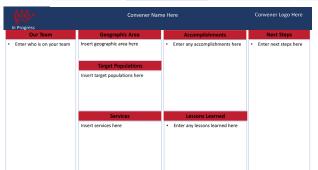
claim is greater than 6











In Implementation Have filed at least one claim





# Community Assistance and Transition Care of Houston

 $\overline{(CATCH)}$ 





### Development

Georgetown University

### Community Assistance and Transition Care of Houston



Our Team	Accomplishments	Challenges and Barriers	Next Steps
1 · 0 · DID	O ( ) O00411   D: (	NA · ( · · · ( · I · )	
Janice Sparks, PhD Director of CATCH	<ul><li>October 2024 Hired a Director</li><li>January 2025 Developed a scope</li></ul>	<ul> <li>Maintaining a timeline to become an independent 501c3</li> </ul>	<ul> <li>Continue the process to be a recognized 501c3</li> </ul>
Director of GAT GIT	of work for a landscape analysis	an independent of rec	by the IRS.
Javaid Akhtar, M.Sc., MBA	January 2025 Established as a		
COO Ibn Sina Foundation	non-profit organization in Texas		
Paula Johnson, MPH	<ul> <li>February 2025 selected a contractor to conduct a landscape</li> </ul>		
Bureau Chief, HCAAA	analysis		
0   5   5   5	Held a CBO		
Gayla Ferguson, DrPH UTHealth - Houston	<ul> <li>Introductory/Informational meeting</li> <li>Established a CATCH Sub-board</li> </ul>		
OTTIOGILIT TIOGOLOTI	<ul> <li>Developed a website and created a</li> </ul>		
Juan (Jay) Alvarado, MPA	CATCH Logo		
Staff Analyst, HCAAA	<ul> <li>CATCH has met with two potential payers (MCO and Medical Practice</li> </ul>		
Shazia Kanwal, M.SC., CHW	payers (MOO and Medical Fractice		
Environmental Health Safety			
Specialist Ibn Sina Foundation			
ibii oilia i oulluation			
Michael Henderson, MPM			
National Urban Fellow			

A National Learning & Action Network







### Questions?

### Options Health Network

Detroit Area Agency on Aging





### Options Health Network (Detroit Area Agency on Aging)



#### **Our Team**

- MiSide
- CNS Healthcare
- Step Central
- Judson Center
- Detroit Area Agency on Aging

#### **Accomplishments**

- Main Partners Signed MOU
- Options Health Network Hub has been in existence since 2016

#### **Lessons Learned**

It is important to maintain community engagement even when there is change in leadership.

### **Challenges and Barriers**

- Some partners have deeper pockets than others - how to determine the monetary contribution of each partner in the Hub?
- What should the governance model be?
- Who and when should additional partners be invited to join?
- Options Health Network is known for behavioral health; what is the vision?

#### **Next Steps**

- Development of Infrastructure which would include type of governing entity and administrative positions
- Development of Business Plan

A National Learning & Action Network



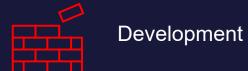




### Questions?

# SARCOA- Community Care Solutions





### SARCOA - Community Care Solutions





#### **Our Team**

- Kimberly Falkner, Executive Director
- Dave Crocker, Director Community Care
- Joel Bass, Finance Director

### **Accomplishments**

Access to ACO level patient data provided critical performance results of provider practice intervention and resulted in John A. Hartford Award for 2024.

#### **Lessons Learned**

- Ability to screen/self refer is crucial.
- Design workflows to decrease provider or contractee workload, not add to it as much as possible.
- Don't underestimate value to outcomes and financial impacts (ROI)

### **Challenges and Barriers**

- Working to get service area expansion approved to allow addition of two new AAA Hub members.
- Implementing change at the provider level can be difficult, a Champion can be key.

### SHEALTH

#### **Next Steps**

- March 11<sup>th</sup> Inservice to Southeast Health's Residents on Social Determinants of Health and Coding
- Networking with ACOM (DO School of Medicine) to gauge support for CHI/PIN Pilot at Resident Staffed Clinic

### Community Care Solutions Community Care Hub

- Improving Care Management and Coordination thru Healthcare Integration
- Facilitating Contracting with Healthcare Community

#### **Active Contracts:**

- Part C Health Plan w PMPM & performance metrics
- Veteran Directed Care Case
   Management Contract FL & AL
- TCM CCM Contract w ACO Member Provider

#### **Previous Contracts:**

- EMS Post Call Assessment
- CHF Pt Tracking



A National Learning & Action Network







### Questions?

Maryland Living Well
Center of Excellence,
LWCE CCH / Division of
MAC, Inc. AAA









#### **Our Team**

- Team is led by Leigh Ann Eagle. The team has diverse members across the state, including: MD Primary Care, multiple hospitals, several physician practices, MD Office on Aging, MD Department of Health, AAAs, other communitybased organizations, independent pharmacists, and individuals with lived experience.
- MD's Health Information
   Exchange is a critical
   partner providing linkage
   between providers,
   hospitals, community based organizations, and
   individuals served.

#### **Geographic Area**

MD Eastern shore and multiple counties, with plans to extend access across all of MD

### **Target Populations**

Older adults, people with disabilities, especially those who are underserved, including those who speak limited/no English.

#### Services

AAA services, assistance with eligibility, links to other community services. All services provided are documented, including implementation of Health-Related Social Needs Services. Long-term connections and oversight enable LWCE to demonstrate return on investment to hospitals and physicians.

#### **Accomplishments**

 Working across multiple data systems and partners to track completed services and submission for reimbursement via Medicare/Medicaid.

#### **Lessons Learned**

- Patience and training of staff to manage multiple data sets, documentation and data sharing.
- Every step takes longer than expected but end results in patients with improved health status makes it all worthwhile.

#### **Next Steps**

 Continue to expand partnerships across MD, participate in the Maryland Longevity Plan and AHEAD models to ensure ability to implement programs and services and receive sustainable funding.

A National Learning & Action Network







### Questions?

A National Learning & Action Network







### **Cross-Cutting Themes**



A National Learning & Action Network







### After listening to your peers, what themes did you hear?









## As the Learning Collaborative comes to an end, what technical assistance is still needed?







### Next Steps











### Reminders

- Survey Request for Information re: CHI, PIN, PIN-PS Implementation Activity
  - https://www.surveymonkey.com/r/K7VCYVV
- March Capstone
  - March 20 @ 2:00-3:30 p.m. ET









### **Learning Collaborative Resources**

- ECHO Sessions Recordings & Resources: <a href="https://www.partnership2asc.org/healthequity/helc-resources/">https://www.partnership2asc.org/healthequity/helc-resources/</a>
- Partnership CHI/PIN Implementation Resources and Events: https://www.partnership2asc.org/implementation-resources/
- Freedmen's Health Consulting Implementation Resources: <a href="https://communityintegration.info">https://communityintegration.info</a>

A National Learning

& Action Network







### **More Information**

- Overview: <a href="www.partnership2asc.org/heathequity/">www.partnership2asc.org/heathequity/</a>
- FAQ: www.partnership2asc.org/FAQ
- Example: <a href="https://www.partnership2asc.org/healthequity/example-participating-market/">https://www.partnership2asc.org/healthequity/example-participating-market/</a>
- Health Plan Outcomes: <a href="https://www.partnership2asc.org/healthequity/healthplanoutcomes/">https://www.partnership2asc.org/healthequity/healthplanoutcomes/</a>
- CHI Implementation: <a href="https://www.partnership2asc.org/healthequity/chiimplementation/">https://www.partnership2asc.org/healthequity/chiimplementation/</a>







### Thank you!

Tim McNeill, RN, MPH

tmcneill@freedmenshealth.com

