

Partnership  
to Align Social Care

A National Learning  
& Action Network



# Community-Driven, Multi-Payer Health Equity Solutions: An ECHO® Collaborative

## Emerging Community-Clinical Teams

October 3, 2024 | 2:00-3:30 p.m. ET

# A Few Reminders

- ✓ Please introduce yourself and your organization in the chat
- ✓ Recording and slides will be shared following this session of the Health Equity Learning Collaborative
- ✓ Please keep yourself muted unless you have a question. We will have time for questions, but feel free to raise your hand at any time.
- ✓ A live transcript of the meeting is available. To turn on closed captioning, click on the upward arrow next to Live Transcript and select “Captions.” The Captions option may also be available under the icon labeled “More.”

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# Agenda

1. Welcome and Introductions
2. Case Study Discussion
3. Identifying Solutions to Common Challenges
4. Next Steps

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**FREEDMEN'S HEALTH**  
HEALTH IS FREEDOM



# HRSN Scenarios





# Scenario 1

Mickey Mouse  
DOB: 3/5/1952

Primary Insurance  
Medicare Number  
2FMC-NEI-L34L

Secondary Insurance  
DC Medicaid  
771929394

- Mickey Mouse has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 1, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Food insecurity



# Domain: Food Insecurity

2-week health plan meal benefit	VA Meal Benefit
Medically Tailored Meal (MTM) benefit	Medicaid Waiver Meal Benefit
Food Is Medicine Intervention (MTM + Nutrition Counseling)	Personal Care aide/Homemaker
Mechanically Altered Meals (i.e., Pureed Meals, Pureed Meals with Thickened liquids, etc.)	Assisted Living Facility
Nutrition Supplements (Ensure, Boost, Glucerna)	Tube Feeding
SNAP	Mental Health Group Home
WIC	ID/DD Group Home
Home Delivered Meals -- Hot	Veteran Group Home
Home Delivered Meals -- Frozen/Chilled	Shelf-Stable meals
Food Bank	Adult Day Health Program (ADHP)
Church donations	Older Americans Act Nutrition Svc
Congregate meals	Mental Health Day Program
Low-barrier shelter	ID/DD Day Program
Instacart/Instacart EBT	Amazon Prime/Amazon Prime SNAP
FCC Lifeline Cell Phone Program	FCC Affordable Connectivity Program



## Scenario 2

Daffy Duck  
DOB 11/22/1958

Primary Insurance  
Medicare Number  
2UO-4584-MC12L

Secondary Insurance  
Maryland Medicaid  
8377643932

- Daffy Duck has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 2, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Housing Insecurity related to the inability to complete ADLs/IADLs



# Domain: Housing Insecurity

Low-barrier Shelter	Assisted Living Facility
Family shelter	Section 8 Voucher
Domestic violence shelter	HUD 811/202 housing
Rapid Rehousing	Medicaid Waiver housing voucher
Housing First	Money Follows the Person
Veteran HUD/VASH	VA home modification benefit
Short-term Housing voucher	Medicaid waiver home modification benefit
Accessible Housing program	CDBG Home weatherization program
Single Room Occupancy (SRO) program	CDBG heating assistance
Group home	Mental Health Group Home
Transitional Housing	ID/DD Group Home
Supportive Housing program	Veteran Group Home
FCC Lifeline Cell Phone Program	FCC Affordable Connectivity Program





# Domain: Transportation Insecurity

<b>Uber/Lyft voucher</b>	<b>Instacart/Instacart EBT</b>
<b>Accessible transportation voucher / Paratransit</b>	Amazon Prime
<b>Health plan transportation program</b>	Amazon Prime SNAP
<b>FCC Lifeline Cell Phone Program</b>	FCC Affordable Connectivity Program





## Scenario 3

Daisy Duck  
DOB: 11/22/1958

Primary Insurance  
Medicare Number  
2U45-4L84-YIUL

Secondary Insurance  
Maryland Medicaid  
97655776545

- Daisy Duck has been screened for HRSNs.
- The HRSN screening tool that was used to conduct that screen is the AHC tool.
- The HRSN screening was conducted on Oct. 2, 2024.
- The following HRSNs have been identified during the HRSN screening process
  - Medication non-adherence related to financial limitations to address co-pays and food costs



## Domain: Assistance with ADLs/IADLs (contributes to housing insecurity)

<b>Medicaid waiver</b>	<b>VA Caregiver support program (Program of Comprehensive Assistance for Family – PCAFC)</b>
<b>Medicaid State Plan Benefit</b>	Centers for Independent Living
<b>Home health benefit</b>	Older Americans Act/Area Agency on Aging
<b>Personal Care Aide Benefit</b>	Mental Health Group Home
<b>Veteran Directed Care benefit</b>	ID/DD Group Home
<b>VA Aide and Attendant program</b>	Veteran Group Home
<b>FCC Lifeline Cell Phone Program</b>	Subacute Rehab
<b>FCC Affordable Connectivity Program</b>	Home Health Therapy Benefit (PT/OT/Speech Therapy)
<b>Instacart/Instacart EBT</b>	Amazon Prime/Amazon Prime SNAP



## Domain: Health/Medication Access

<b>340B pharmacy program</b>	<b>Walmart \$4 prescription program</b>
<b>Pharmaceutical Company Pharmacy Assistance program/RxAssist</b>	Target \$4 prescription program
<b>Health plan Prior Authorization process</b>	FQHC/RHC medical visit sliding scale
<b>Part D subsidy: State Health Insurance Program</b>	Free clinic
<b>Pharmaceutical rep samples</b>	Mental Health Group Home
<b>Medication voucher</b>	ID/DD Group Home
<b>Veteran Group Home</b>	FCC Lifeline Cell Phone Program
<b>FCC Affordable Connectivity Program</b>	Home-Delivered Meds/Pill Packs

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# Identifying Solutions



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# LET'S CHAT

At times, there are challenges associated with medication adherence such as:

- Affordability
- Transportation
- Behavioral Changes
- Knowledge and Awareness

How can these challenges be mitigated?



# LET'S CHAT

Sometimes, people have Medicare or are over-resourced requiring spenddown to qualify for Medicaid.

- How can we blend and braid resources?
- How can we help people to navigate multiple funding sources?
- How can we incorporate blending and braiding into Community Health Integration delivery?

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# Next Steps







# Reminder

- **October HELC Sessions**
  - **October 17** @ 2:00-3:30 p.m. ET, HELC ECHO Session for **ADVANCED Community Clinical Teams**
- **November HELC Sessions**
  - **November 7**@ 2:00-3:30 p.m. ET, HELC ECHO Session for **EMERGING Community Clinical Teams**
  - **November 21** @ 2:00-3:30 p.m. ET, HELC ECHO Session for **ADVANCED Community Clinical Teams**

## Learning Collaborative Resources

- HELC ECHO Sessions Recordings & Resources:  
<https://www.partnership2asc.org/healthequity/helc-resources/>
- Partnership CHI/PIN Implementation Resources and Events:  
<https://www.partnership2asc.org/implementation-resources/>
- Freedmen's Health Consulting Implementation Resources:  
<https://communityintegration.info>

## More Information About the HELC

- Overview: [www.partnership2asc.org/heathequity/](http://www.partnership2asc.org/heathequity/)
- FAQ: [www.partnership2asc.org/FAQ](http://www.partnership2asc.org/FAQ)
- Example: <https://www.partnership2asc.org/heathequity/example-participating-market/>
- Health Plan Outcomes: <https://www.partnership2asc.org/heathequity/healthplanoutcomes/>
- CHI Implementation: <https://www.partnership2asc.org/heathequity/chiimplementation/>

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# Thank you!

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