

Partnership to Align Social Care

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& Action Network

Partnership to Align Social Care (Partnership)

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*Co-Designing A Social Care
Delivery System*

*Leading the Way on Aligning
Health and Social Care*

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*Building Sustainable CBO
Network Capacity*

Envisioning an Ideal State

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Mission:

To enable successful **partnerships** and contracts **between health care and community care networks** to **create** efficient and sustainable **ecosystems** needed to provide **individuals with holistic, person-centered social care** that demonstrates cultural humility.

Vision:

A **sustainably resourced, community-centered social care delivery system** that is **inclusive** of all populations and **empowered by shared governance** and financing, multistakeholder accountability, and federal/state/local policy levers.

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Funders



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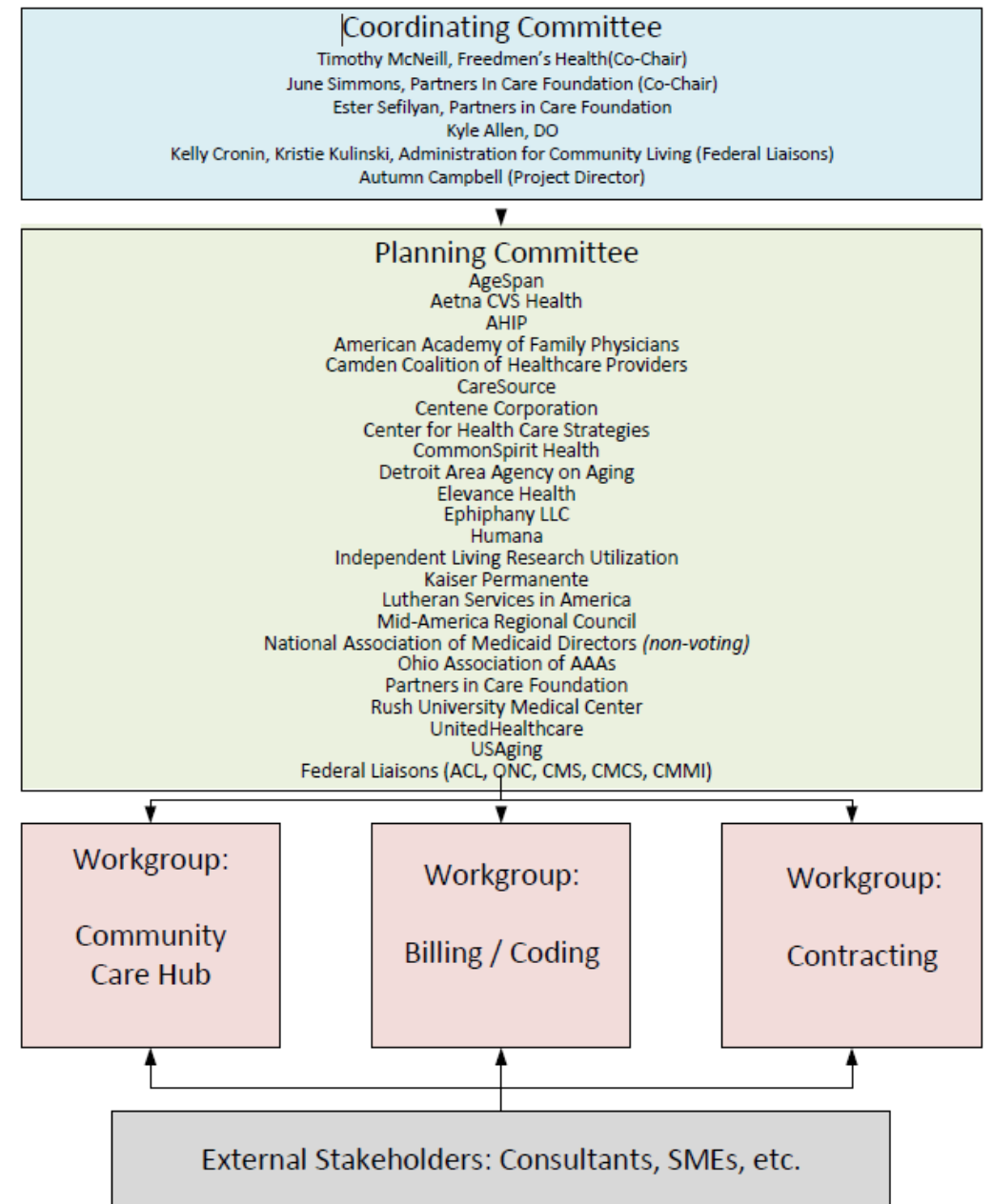
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Co-Designing a Social Care Delivery System

- **Group of diverse stakeholders** collaborating to **co-design partnerships** between health care and community-based organizations (CBOs)
 - Includes senior leaders from CBOs, health plans, health systems, national associations, and federal leaders engaged as liaisons
 - Includes **leadership and feedback from community leaders** throughout the process to elevate the voice of the community
 - Incorporates and supports the perspectives, needs, and priorities of historically marginalized communities to promote accountability and **guarantee a focus on health equity**

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Health Plans

Aetna CVS Health
 Elevance Health
 CareSource
 Centene
 Humana
 UnitedHealthcare

Health Systems

CommonSpirit Health
 Kaiser Permanente
 Trinity Health

CBOs

AgeSpan
 Aging & In-Home Services of
 Northeast Indiana, Inc.
 Bay Aging
 Community Catalyst
 Denver Regional Council of Govt
 Detroit Area Agency on Aging
 Houston AAA/ADRC & Houston
 Health Department
 Mid-America Regional Council
 Ohio Association of AAAs
 Partners in Care Foundation
 Spectrum Generations
 Western NY Integrated Care
 Collaborative
 YMCA of Metropolitan Milwaukee
 YMCA of the USA

Associations/Agency

AHIP
 AMA
 American Academy of Family Physicians
 American Hospital Association
 Association of Asian Pacific Community Health
 Organizations
 Lutheran Services in America
 National Association of Medicaid Directors*
 National Association of Community Health Centers
 Social Current
 Special Needs Plan Alliance
 USAging
 Administration for Community Living (ACL)**
 Center for Medicare & Medicaid Innovation
 (CMMI)**
 Center for Medicaid & CHIP Services (CMCS)**
 Office of the National Coordinator for Health IT
 (ONC)**

**Non-Voting Member/Liaison | **Federal Liaisons*

Other

Camden Coalition of Healthcare
 Providers
 Center for Health Care Strategies
 Concert Health
 Epiphany LLC
 Eviset
 Freedmen's Health
 Gravity Project
 Health Care Transformation Task Force
 Independent Living Research
 Utilization
 Independent Living Systems, LLC
 Manatt, Phelps & Phillips, LLP
 Rush University Medical Center

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Leading the Way on Aligning Health and Social Care

- Support health and **social care delivery system transformation** through a sustainable, community-centered delivery system that enables value-based care
- **Core delivery system tenets** include shared governance, sustainable financing, multi-stakeholder influence and accountability, and policy change

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Principles of an Equitable Health and Social Care Ecosystem

Social conditions significantly affect health and wellbeing, at the individual and population level

CBOs provide important social care services, inclusive of care coordination

The integration of social care and healthcare is best managed through a multi-stakeholder health and social care ecosystem (HSC Ecosystem)

CBOs and other community representatives must play a central role in the design and governance of the local HSC Ecosystem

The HSC Ecosystem requires payment for contracted services through an operational infrastructure, such as a community hub

The HSC Ecosystem should fairly compensate CBOs for social care services through blending and braiding of existing funding and new healthcare payment models, consistent with regulations

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Building Sustainable CBO Network Capacity

- Launching workgroups to address **priority issues**:
 - **Core competencies**/approach for qualifying CBO networks
 - Encouraging **widespread use of existing and proposed billing codes**
 - **Streamlined contracting process** between health plans/systems and CBOs
 - **Common IT security and interoperability standards**
 - Enabling organization and financing strategies to **support and sustain CBO networks**

Community Care Hub (CCH) Workgroup

Roster

Aetna CVS Health
Elevance Health*
Humana
CommonSpirit Health*
Kaiser Permanente
Trinity Health
AgeSpan
American Academy of Family Physicians
American Hospital Association
Camden Coalition of Healthcare Providers
Houston AAA / ADRC
Mid-America Regional Council*
Partners in Care Foundation
Spectrum Generations
USAging
YMCA of the USA
**Workgroup Co-Chairs*

Deliverables

1. Lexicon of common terms and definitions
2. Documentation of CCH Standards, Competencies, Prerequisites
3. Documentation of recommendations for a standardized process to recognize a qualified CCH
4. Written materials to establish qualified CCHs and how to recruit, qualify, and prepare Network members.
5. White paper addressing CCH-led CBO network implementation strategies
6. Guide for CBOs to establish CBO network headed by qualified CCH
7. Template for Letter of Intent distributed to health plans and health systems to memorialize the commitment of each to contract with CCHs for social care delivery

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Community Care Hub

The Partnership's Community Care Hub Workgroup has developed the following definition for a **Community Care Hub**. This definition may continue to be updated:

A community-focused entity that organizes and supports a network of community-based organizations providing services to address health-related social needs. A Community Care Hub centralizes administrative functions and operational infrastructure, including but not limited to, contracting with health care organizations, payment operations, management of referrals, service delivery fidelity and compliance, technology, information security, data collection, and reporting.

A Community Care Hub has trusted relationships with and understands the capacities of local community-based and healthcare organizations and fosters cross-sector collaborations that practice community governance with authentic local voices.

Contracting Workgroup

Roster

Aetna CVS Health*
Elevance Health
Humana
UnitedHealthcare
AgeSpan
Bay Aging
Camden Coalition of Healthcare*
Eviset
Health Care Transformation Task Force
Houston Health Department
Ohio Association of AAAs*
National Association of Medicaid Directors**
Social Current
USAging
Western NY Integrated Care Collaborative

**Workgroup Co-Chairs*

***non-voting*

Deliverables

1. Review and build upon existing work to identify gaps and augment contracting resources included in current guides for CBOs and CBO networks on contracting with health systems and health plans
2. A guide for health plans/health systems to contracting with CBOs
3. A guide to contracting among CBOs to form a network and establish a Community Care Hub (in coordination with CCH Workgroup)
4. Template contracts and annotated guides to contracting
5. A report summarizing the major findings and recommendations of the working group, including recommendations for implementation support

Billing / Coding Workgroup

Roster

Aetna CVS Health
Elevance Health
Humana
UnitedHealthcare
CareSource
AAPCHO
American Medical Association
American Academy of Family Physicians
Community Catalyst
Concert Health
Denver Regional Council of Governments
Detroit Area Agency on Aging*
Epiphany LLC*
Freedmen's Health*
Gravity Project
Houston Health Department
Independent Living Systems LLC
Rush University Medical Center
National Association of Community Health Centers
SNP Alliance

Deliverables

1. Implementation strategy for raising awareness of community-based SDOH service codes
2. Recommendations to promote the allowance of the community-based SDOH service codes in the numerator of the MLR
3. Draft set of codes for broader feedback
4. Recommendations for policies and public/private action to adopt the set of defined and accredited codes by CBOs, health plans, and Medicare and Medicaid
5. Guiding principles for EDI operations and operations and interoperability needs for CBO networks

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Envisioning the Ideal State

- Develop a written ideal state, inclusive of stages of transformation, that reflects a common vision for achieving health and social care alignment
- Ideal state elements will include:
 - Key system attributes re: experience for individuals in need
 - Financing options for system and services
 - Workforce needs
 - Quality and accountability processes
 - Policy and technology enablers

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How to Get Involved in the Partnership...

- Sign up for our email list: <https://www.partnership2asc.org/sign-up/>
- Follow the Partnership on social media:
 - 
www.linkedin.com/company/partnership-to-align-social-care
 - 
[@partnership2asc](https://twitter.com/partnership2asc)
- Reach out directly to:
 - ✓ *Support the Partnership*
 - ✓ *Ask about getting involved in leadership/workgroup activities*
 - ✓ *Share your expertise/experiences*

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